

2008
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Malinda Waltz

**Friends
In Deed
Staff**

Executive Director
Helena Prince

Program Manager
Kirstin Bohac

Casework Supervisor
JoAnna Barnes

Furniture Coordinator
Judy Blanchard

Help Line:
(734) 484-4357

Furniture Line:
(734) 484-7607

Administration Line:
(734) 485-7658

E-mail:
office@friendsindeed.info

Website:
www.friendsindeed.info

2008

Annual Report

celebrating 25 years of service



Dear Friends,

2008 was a momentous year for FID. We celebrated 25 years of service to the residents of Washtenaw County and purchased, renovated and moved into a new facility in December. Now our office, warehouse, and truck are under one roof which enables us to provide more efficient services to those in need. As one supporter said about this endeavor, "You've finally grown up!"

As we all know, 2008 was a difficult year economically. There were more people in need of services and fewer dollars to meet those needs. Friends In Deed continued to provide a high level of service while collaborating with other area service organizations to address this challenge. Our supporters, which included 48 congregations and numerous businesses, individuals, and foundations, responded to this challenge by providing donations of goods, services, and financial support for operations, direct assistance, and a capital campaign. We feel truly blessed and thankful for this ongoing support of Friends In Deed's mission to respond to unmet emergency needs in our community.

With appreciation,

Helena Prince
Executive Director

Michael Weber
Board President

Mission Statement

Friends In Deed is an interfaith volunteer organization that provides for needs of Washtenaw County residents that are not being met by other human service agencies. Friends In Deed provides information, referral, and screening services to congregations and agencies as well as resources to people in need.

Programs and Services

Congregational Services

Information, referral and screening services are provided to congregations seeking to help those in need. A "How to Help Seminar" provides guidelines on how to assist; a Resource Guide to Community Services is mailed twice yearly to over 200 congregations; an email network provides resource information and client alerts.

Direct Assistance Program

Information, referral and financial help are provided for unmet basic needs that are critical to a person's health and well-being. In 2008, FID assisted 1,789 families through the Help Line with information, referral and over \$41,000 in direct assistance.

Volunteer Services

Appliance repair, transportation to critical appointments, chore services and minor household repairs are provided on an emergency basis as volunteers are available.

Transportation/Car Repair Program

Minor car repairs, other transportation related needs and the occasional donation of a vehicle are provided for those requiring transportation to maintain employment or for medical reasons. Donated cars are assessed by a certified mechanic. FID assisted 100 clients with car related requests in 2008.

Furniture Program

Donated good condition furniture/appliances are provided to low-income households. Items are picked up by clients from donors' homes or the warehouse or are delivered by volunteers. During the winter holiday season, FID collects funds for the Annual Holiday Bed Drive to purchase new mattresses and box springs. In 2008, nearly 300 pick ups and deliveries by FID volunteers occurred. Over 1,700 pieces of furniture and appliances were disbursed.



First United Methodist Church of Ann Arbor staff are pleased to partner with FID.



FID volunteer, Jessica Eiland, responds to a Help Line request with compassion and care.



Paul Milske and Walt Hayes of Select Auto provide quality and reasonably priced car repairs which enable our clients to stay employed.



The Ypsilanti Masons lend a hand by delivering furniture to those in need.



2008 Highlights

- Friends In Deed celebrated our 25th anniversary of service to residents of Washtenaw County.
- A Capital Campaign was initiated with a goal of \$300,000 to purchase, renovate, and equip a building to consolidate all operations under one roof.
- A building for Friends In Deed-at 1196 Ecorse Road, Ypsilanti, MI, 48198- was purchased and renovated. We moved into the new space in December.
- New resources benefited our Furniture Program recipients: St. Luke Lutheran Church parishioners purchased a truck load of new bedding; Junior League of Ann Arbor funds provided bed frames to complement the new mattresses and box springs bought through our Holiday Bed Drive; Eagle Scout John Wright made and delivered 3 bunk beds sets. New volunteers joined the Help Line, Furniture Line, and clerical staff, enhancing our ability to respond to those in need.
- Two new fundraisers, A Ten Thousand Villages Benefit and the Big House Big Heart 5K, were added to increase revenue to help meet increasing needs in the community.
- New marketing tools were created to promote Friends In Deed: The first Friends In Deed video was developed; FOX 2 News featured FID's Furniture Program in their holiday special; FID participated in the Rolling Sculpture Car Show which showcased our Transportation/Car Repair Program.
- The congregational database which provides information about how congregations partner with Friends In Deed was completed.

Capital Campaign Revenue & Expenditures to 12/31/08

Capital Campaign Revenue:

Individuals & Congregations	\$141,508
Grants	\$49,000

Total Revenue **\$190,508**

Capital Campaign Expenditures:

*Building Purchase	\$192,971
*Renovation Expenses	\$75,162
*Other Expenses	\$12,010

Total Expenditures **\$280,143**

Individuals & Congregations revenue include cash and pledges.

**Outstanding Expenses as of 12/31/08*

*Mortgage: \$122,500
Renovation Expenses: \$34,496
Other Expenses: \$1,061*

2008 Statistical Overview

Description	Number Served
Intake Needs	1,031
Telephone Referrals	1,156
Total Needs Requested	2,187

Types of Intake Needs

Money	613
Furniture	398
Other	20

Monies Disbursed

From Agencies	\$6,885
From FID	\$34,529
Total \$ Disbursed	\$41,414

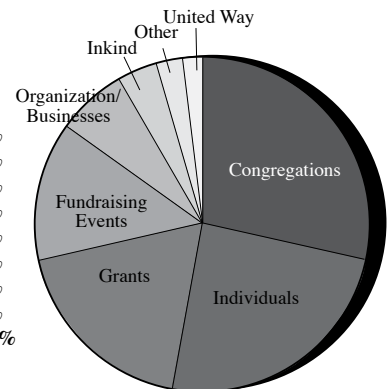
Furniture/Appliances Disbursed

Items Disbursed	1,704
Deliveries to Clients	109
Pick-ups from Donors	177

Our Dollars At Work 2008

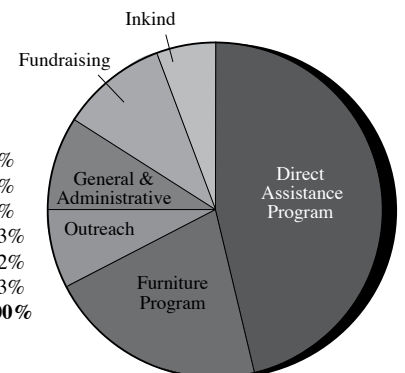
Donations/Contributions

Congregations	\$52,449	30%
Individuals	\$48,298	28%
Grants	\$27,751	16%
Fundraising Events	\$26,859	15%
Organization/Businesses	\$7,849	5%
Inkind	\$5,995	3%
United Way Designations	\$4,225	2%
Other	\$817	1%
Total Income	\$174,243	100%



Expenditures

Direct Assistance Program	\$93,995	45%
Furniture Program	\$37,348	18%
Outreach	\$19,327	9%
General & Administrative	\$27,272	13%
Fundraising	\$26,360	12%
Inkind	\$5,899	3%
Total Expenditures	\$210,201	100%



Note: Donations/Contributions and Expenditures do not include \$45,000 estimated value of donated furniture or \$10,000 estimated value of donated vehicles provided to households in need.

Foundation, Business and Organization Donors 2008

- Allied Waste Services
- Angel Food Catering
- Ann Arbor Area Community Foundation
- Ann Arbor Jaycees
- Ann Arbor Thrift Shop
- Apex CoVantage
- Bank of Ann Arbor
- b.d.'s Mongolian BBQ
- Big George's Home Appliance Mart
- Busch's
- Cady's Grill
- Chelsea Milling Company
- Church Women United of Ypsilanti
- Coach's Catastrophe Cleaning and Restoration Services
- Cottage Inn
- Daniels & Zermack
- Dominos Pizza
- Dufek Wolverine Construction
- Edwards Brothers
- Edward Redies Foundation
- Gordon Food Services
- Greater Michigan Plumbing and Mechanical Contractors
- Helen Kay Charitable Trust
- Herrick Foundation
- Hillers
- Holcim
- H.R. Peper & Associates
- J.F. Ervin Foundation
- Junior League of Ann Arbor
- Kitchen Port
- Kiwanis Club of Ann Arbor
- Kiwanis Club of Ypsilanti
- Knights of Columbus Saline Council 6674
- Kroger
- Ladies Literary Club of Ypsilanti
- Lambda Chi Omega Pi Chapter
- Master Tech
- Max & Erma's
- Meijer
- National Christian Foundation
- Optimist Club of Ann Arbor
- Phoenix Corporation
- Pfizer Foundation
- Pizza Hut
- Sam's Club
- Select Auto
- Select Comfort
- St. Vincent de Paul of St. Francis
- St. Vincent de Paul of St. Thomas
- Target
- TCF Bank
- TDS Metrocom
- Ten Thousand Villages
- Thrifty Florist
- Thrivent Financial for Lutherans
- Todd's Services
- Two Men And A Truck
- Tyner Furniture
- Value Self Storage
- Van Winkle Mattress Company
- Washtenaw County Sheriffs Work Program
- Whole Foods
- Ypsilanti Thrift Shop

Congregational Partners 2008

- Ann Arbor Christian Reformed Church
- Ann Arbor Friends Meeting House
- Beth Israel Congregation
- Bethlehem United Church of Christ
- Bethel AME
- Brown Chapel AME
- Calvary Presbyterian Church
- Dexter Gospel Church
- Ekklesia Fellowship Ministries
- Emmanuel Lutheran Church
- Evangelical Friends Church
- First Baptist Church-Ypsilanti
- First Congregational Church of Ann Arbor
- First Congregational Church of Ypsilanti
- First Presbyterian Church of Ann Arbor
- First Presbyterian Church of Ypsilanti
- First Unitarian Universalist Church
- First United Methodist Church of Ann Arbor
- First United Methodist Church of Ypsilanti
- Holy Faith Church
- Holy Trinity Student Chapel
- Huron Hills Baptist Church
- Immanuel Baptist Church
- King of Kings Lutheran Church
- Knox Presbyterian Church
- Lord of Light Lutheran Church
- Mt. Olive Baptist Church
- New Hope Baptist Church
- New Grace Apostolic Church
- Northside Community Church
- St. Andrew Catholic Church-Saline
- St. Clare of Assisi Episcopal Church
- St. Francis of Assisi Catholic Church
- St. John the Baptist Catholic Church
- St. Joseph Catholic Church-Dexter
- St. Luke Lutheran Church
- St. Marks Lutheran Church
- St. Mary Student Chapel
- St. Matthew's United Methodist Church
- St. Paul Lutheran Church
- St. Paul Missionary Baptist Church
- Second Baptist Church-Ypsilanti
- Transfiguration Catholic Church
- Trinity Lutheran Church
- Unity on Campus
- Westminster Presbyterian Church
- Ypsilanti Seventh Day Adventist
- Zion Lutheran Church

FRIENDS  **IN DEED**

1196 Ecorse Rd.
Ypsilanti, MI 48198

