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Michael Weber

**Friends
In Deed
Staff**

Executive Director
Helena Prince

Program Manager
Kirstin Bohac

Casework Supervisor
JoAnna Barnes

Furniture Coordinator
Mary Dekker
(1/07-2/07)
Sharon Giuffre
(2/07-8/07)
Judy Blanchard
(8/07-present)

Help Line:
(734) 484-4357

Furniture Line:
(734) 484-7607

Administration Line:
(734) 485-7658

E-mail:
office@friendsindeed.info

Website:
www.friendsindeed.info

FRIENDS  IN DEED

2007
*Annual
Report*

Dear Friends,

In 2007, seeds were planted for future growth as we worked to respond to the increasing need for our services. Requests for emergency needs through our Help Line increased by 22% and our Furniture Program showed a high level of requests for both furniture and delivery services. New funding sources were developed, new volunteers came on board, new resources were secured and new congregations joined the network. Marketing and fundraising efforts were elevated. 2007 was also the beginning of the search for a new facility that will help FID respond to the increasing demand for our services. The results of all these “seeds” planted will hopefully bear fruit in the future and enable us to meet more needs at a time of greater need.

We are grateful for all our supporters for helping us nurture these seeds. We could not have done it without the help of so many.

With appreciation,

Helena Prince
Executive Director

Michael Blau
Board President

Mission Statement

Friends In Deed is an inter-faith volunteer organization that provides for needs of Washtenaw County residents that are not being met by other human service agencies. Friends In Deed provides information, referral, and screening services to congregations and agencies as well as resources to people in need.



Direct Assistance Program: FID volunteer, Betty Damren, provides a listening ear.



Transportation/Car Repair Program: Walt Hayes of Select Auto provides hands-on instruction to car care clinic attendees.

Programs and Services

Congregational Services

Information, referral and screening services are provided to congregations seeking to help those in need. A "How to Help Seminar" provides guidelines on how to assist. Since its inception, 186 individuals have participated. In addition, a Resource Guide to Community Services is mailed twice yearly to over 200 congregations and an email network provides resource information and client alerts.

FRIENDS IN DEED



Furniture Program: FID helps brighten this client's day.

Direct Assistance Program

Information, referral and financial help are provided for unmet basic needs that are critical to a person's health and well-being. In 2007, FID assisted 1,864 families through the Help Line with information, referral and over \$44,000 in direct assistance.

Volunteer Services

Appliance repair, transportation to critical appointments, chore services and minor household repairs are provided on an emergency basis as volunteers are available.

Transportation/Car Repair Program

Minor car repairs, other transportation related needs and the occasional donation of a vehicle are provided for those requiring transportation to maintain employment or for medical reasons. FID assisted 122 clients with car related requests in 2007.

Furniture Program

Donated good condition furniture/appliances are provided to low-income households. Items are picked up by clients from donors' homes or the warehouse or are delivered by volunteers using their own vehicles or the FID truck. During the winter holiday season, FID collects funds for the Annual Holiday Bed Drive to purchase new mattresses and box springs for those in need. Nearly 1,800 pieces of furniture and appliances were donated to clients in 2007.



Volunteer Services: FID volunteer, Mike Anderson, utilizes his handyman skills to help those in need.

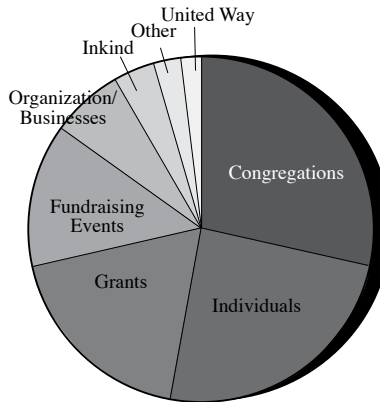


Congregational Services: Pastor Bryan Schindel of St. Luke Lutheran Church is happy his congregation is part of the FID network.

Our Dollars At Work 2007

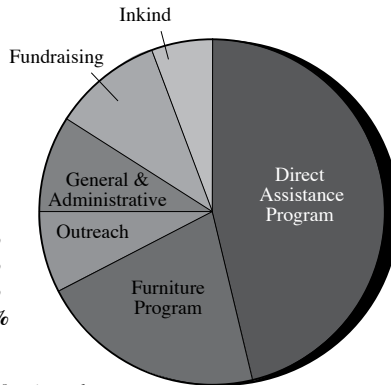
Donations/Contributions

Congregations	\$54,501	28%
Individuals	\$48,499	25%
Grants	\$40,994	21%
Fundraising Events	\$31,355	16%
Organization/Businesses	\$6,231	3%
Inkind	\$6,323	3%
Other	\$3,912	2%
United Way	\$3,619	2%
Total Income	\$195,434	100%



Expenditures

Direct Assistance Program	\$87,875	44%
Furniture Program	\$41,411	20%
Outreach	\$18,135	9%
General & Administrative	\$24,292	12%
Fundraising	\$23,672	12%
Inkind	\$6,143	3%
Total Expenditures	\$201,528	100%



Note: Donations/Contributions and Expenditures do not include \$45,000 estimated value of donated furniture or \$10,000 estimated value of donated vehicles provided to households in need.

2007 Statistical Overview

Description	Number Served
Intake Needs	1,219
Telephone Referrals	1,178
Total Needs Requested	2,397

Types of Intake Needs

Money	681
Furniture	420
Furniture Delivery	113
Other	5

Monies Disbursed

From Agencies	\$7,974
From FID	\$36,198
Total \$ Disbursed	\$44,172

Furniture/Appliances Disbursed

Items Disbursed	1,764
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2007 Highlights

Furniture Program

- After several staff changes in the Furniture Program over the last two years, the program stabilized when Judy Blanchard joined FID as Furniture Program Coordinator in late summer.
- FID welcomed new Furniture Warehouse Managers, David and Mary VanderYacht and Alex & Beverly Klooster.
- The FID delivery service was enhanced with Two Men and A Truck donating deliveries three times a month.
- New volunteers were added to respond to the increased demand for service.

Helpline

- Funding for unmet emergency needs reached the second highest level in FID's history, increasing 22% over the previous year.
- New funding sources were secured to help meet increased emergency needs.
- The partnership with St. Vincent de Paul Society of St. Francis Catholic Church

was expanded to address the need for more car donations for the Transportation/Car Repair Program.

- New volunteers were added to respond to the increased demand for service.

Other Highlights

- FID received the highest number of referrals of any other social service provider from United Way's 211 Help Line.
- Several new marketing initiatives were developed. These included a FID PowerPoint presentation and a poverty presentation geared towards high school youth.
- Fundraising events, including the Annual Dinner, Rummage Sale and year-end fundraising letter, all generated record levels of support.
- The Robert H. Burandt Service Award was established to honor the memory of a tireless volunteer and long-time FID board member. This award is presented to congregations, groups

or organizations that have shown extraordinary commitment and service to Friends In Deed and/or the community we serve. St. Luke Lutheran Church, Bob's congregation, was the first recipient.

- A FID Board of Director's visioning retreat resulted in renewed commitment to the mission of FID and planted seeds for future growth.
- The FID congregational network expanded from 44 to 47 active partners. These partners contribute to FID's mission with financial and/or volunteer support.
- FID began looking for a building to consolidate operations, ensure a viable furniture program and upgrade facility space to meet increasing needs.
- A 25th Anniversary Committee was formed to plan for the 2008 celebration of the organization's 25 years of service.

Foundation, Business and Organization Donors 2007

- Allied Waste Services
- Angel Food Catering
- Ann Arbor Area Community Foundation
- Ann Arbor Jaycees
- Ann Arbor Thrift Shop
- Apex CoVantage
- Bank of Ann Arbor
- Beaner's Coffee
- Big George's Home Appliance Mart
- Cady's Grill
- Chelsea Milling Company
- Church Women United of Ann Arbor
- Church Women United of Ypsilanti
- Cici's Pizza
- Coach's Catastrophe Cleaning and Restoration Services
- Cottage Inn
- Dixboro General Store
- Dominos Pizza
- Edwards Brothers
- Edward Redies Foundation
- Fitzgerald Communications
- Fresh Season's Market
- Gordon Food Services
- Greater Michigan Plumbing and Mechanical Contractors
- Halcyon Foundation
- High Scope
- Hillers
- H.R. Peper & Associates
- Inter-Faith Council of Congregations
- James and Faith Knight Foundation
- Kitchen Port
- Kiwanis Club of Ann Arbor
- Kiwanis Club of Ypsilanti
- Knights of Columbus Saline Council 6674
- Kroger
- Ladies Literary Club of Ypsilanti
- Max & Erma's
- Meijer
- National Christian Foundation
- Optimist Club of Ann Arbor
- Pfizer Foundation
- Sam's Club
- Select Auto
- St. Vincent de Paul of St. Francis
- St. Vincent de Paul of St. Thomas
- TCF Bank
- TDS Metrocom
- Thrivent Financial for Lutherans
- Todd's Services
- Two Men And A Truck
- Tyner Furniture
- Value Self Storage
- Van Winkle Mattress Company
- Washtenaw County Sheriffs Work Program
- West Hawk Industries
- Whole Foods
- YMCA Youth Volunteer Corp
- Ypsilanti Thrift Shop

Congregational Partners 2007

- Ann Arbor Christian Reformed Church
- Ann Arbor Friends Meeting House
- Beth Israel Congregation
- Bethlehem United Church of Christ
- Calvary Presbyterian Church
- Dexter Gospel Church
- Emmanuel Lutheran Church
- Evangelical Friends Church
- First Baptist Church-Ypsilanti
- First Christian Church
- First Congregational Church of Ann Arbor
- First Presbyterian Church of Ann Arbor
- First Presbyterian Church of Ypsilanti
- First Unitarian Universalist Church
- First United Methodist Church of Ann Arbor
- First United Methodist Church of Saline
- First United Methodist Church of Ypsilanti
- Holy Faith Church
- Holy Trinity Student Chapel
- Huron Hills Baptist Church
- Immanuel Baptist Church
- King of Kings Lutheran Church
- Knox Presbyterian Church
- Lord of Light Lutheran Church
- Memorial Christian Church
- Mt. Olive Baptist Church
- New Grace Apostolic Church
- Northside Community Church
- Old St. Patrick Catholic Church
- St. Andrew Catholic Church-Saline
- St. Clare of Assisi Episcopal Church
- St. Francis of Assisi Catholic Church
- St. John the Baptist Catholic Church
- St. Joseph Catholic Church-Dexter
- St. Luke Lutheran Church
- St. Mary Student Chapel
- St. Matthew's United Methodist Church
- St. Paul Lutheran Church
- St. Paul Missionary Baptist Church
- St. Thomas Catholic Church
- Second Baptist Church-Ypsilanti
- Transfiguration Catholic Church
- Trinity Lutheran Church
- West Side Methodist Church
- Westminster Presbyterian Church
- Ypsilanti Seventh Day Adventist
- Zion Lutheran Church

FRIENDS  **IN DEED**

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