

2002  
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Friends  
In Deed  
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*Executive Director*

Kirstin Jackson  
*Program Manager*

JoAnna Barnes  
*Casework Manager*  
*Furniture Coordinator*

Kathleen Slay  
*Furniture Coordinator*  
*(01/02-3/02)*

Help Line:  
(734) 484-4357

Furniture Line:  
(734) 484-7607

Administration Line:  
(734) 485-7658

E-mail:  
Friends-In-Deed@att.net

Web site:  
[www.comnet.org/friends](http://www.comnet.org/friends)

# FRIENDS IN DEED

Washtenaw Area Social Ministries Network



# 2002 ANNUAL REPORT

## The Year In Review

**W**E TAKE GREAT PLEASURE in presenting this report on Friends In Deed's activities during 2002. Working together, our board, staff, volunteers, and the network of 47 area congregations creatively confronted challenges, developed opportunities, and continued to serve persons in need in our community.

The number of congregations using our services grew and our annual How To Help seminars registered record attendance. Through a summer focus on outreach, several new congregational partners joined our network. We initiated an e-mail network to update congregations

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on important information and valuable resources. We also revived our web site and will be improving it during 2003. Be sure to visit us at [www.comnet.org/friends](http://www.comnet.org/friends).

After resignation of our furniture coordinator early in the year, we merged those responsibilities with the case-work manager position to expedite services while reducing expenditure. This staffing reduction was ably offset by increases in the number of office and field volunteers, notably a warehouse manager and phone line and delivery persons for the furniture program. An immediate challenge is securing use of new warehouse space by this coming summer.

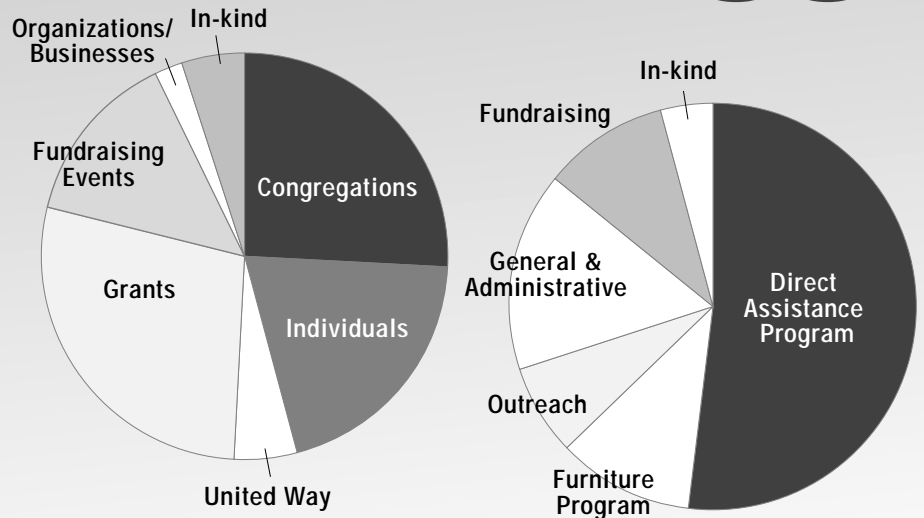
Although recent economic conditions have made finances a serious concern for many social service operations, Friends In Deed income for 2002 remained steady. Our annual dinner and the rummage sale posted revenue gains, and a new cooking class fundraiser and an inaugural grant from the new Ypsilanti Area Community Foundation generated additional funds. However, expenses during the year exceeded income, a shortfall covered by a previous year surplus. Plans to keep this and future years' budgets in balance are being implemented.

As we celebrate 20 years of service to our community, we are grateful to our founders for their creative vision, to our predecessors for their commitment and diligence, and to you for your continued support and encouragement. Together we can enable Friends In Deed to continue offering compassionate and appropriate help to those in need and serving those with nowhere else to turn.

Blessings and peace,

Malinda Waltz      Helena Prince  
*President*            *Executive Director*

# OUR DOLLARS AT WORK 2002



## DONATIONS/CONTRIBUTIONS

Congregations . . . . .	\$ 39,811 . . .	26%
Individuals . . . . .	\$ 31,755 . . .	20%
United Way . . . . .	\$ 7,732 . . .	5%
Grants . . . . .	\$ 43,252 . . .	28%
Fundraising Events . . . . .	\$ 21,799 . . .	14%
Organization/Businesses . . . . .	\$ 3,590 . . .	2%
In-kind . . . . .	\$ 7,638 . . .	5%
Other . . . . .	\$ 487 . . .	0%
<b>Total Income . . . . .</b>	<b>\$ 156,064 . .</b>	<b>100%</b>

## EXPENDITURES

Direct Assistance Program . . . . .	\$ 89,153 . . .	52%
Furniture Program . . . . .	\$ 19,060 . . .	11%
Outreach . . . . .	\$ 12,514 . . .	7%
General & Administrative . . . . .	\$ 26,785 . . .	16%
Fundraising . . . . .	\$ 17,283 . . .	10%
In-kind . . . . .	\$ 7,638 . . .	4%
<b>Total Expenditures . . . . .</b>	<b>\$ 172,433 . .</b>	<b>100%</b>

Friends In Deed Statistical Overview			
Description	2000	2001	2002
Intake Needs	1465	1204	1006
Telephone Referrals	1348	1086	1355
<u>Total Needs Requested</u>	<u>2813</u>	<u>2290</u>	<u>2361</u>
Types of Needs			
Money	404	465	495
Furniture	875	748	509
Other	24	26	18
Monies Disbursed			
From Agencies	\$8,840	\$3,043	\$3,989
From Congregations	\$1,722	\$9,932	\$8,101
From FID	\$26,913	\$24,821	\$28,538
<u>Total \$ Disbursed</u>	<u>\$37,475</u>	<u>\$37,795</u>	<u>\$40,628</u>
Furniture/Appliances Disbursed			
Items Disbursed	1577	994	749
Volunteer Hours			
Office Volunteers	1352	1106	1198

# FRIENDS IN DEED

## MISSION STATEMENT

Friends In Deed is an inter-faith volunteer organization that provides for needs of Washtenaw County residents that are not being met by other human service agencies. Friends In Deed provides information, referral, and screening services to congregations and agencies as well as resources to people in need.



**Annual Holiday Bed Drive:**  
*A happy family receives a new bed.*



**Direct Financial Assistance:**  
*A struggling mom was assisted with child care expenses, enabling her to work and provide for her family.*



**Volunteer Services:**  
*A FID volunteer provides needed repairs to a washer.*



**Car Repair and Donation Program:**  
*Grateful recipients of a donated minivan.*



**Furniture Program:**  
*A grandmother receives bunk bed for her grandchildren who are living with her.*



**Clearinghouse Referrals:**  
*A FID office volunteer ready to respond on a compassionate basis.*

## Friends In Deed's Active Congregations 2002

- Ann Arbor Christian Reformed Church
- Ann Arbor Friends Meeting House
- Beth Israel Congregation
- Bethlehem United Church of Christ
- Calvary Presbyterian Church
- Church of Jesus Christ of the Latter Day Saints
- Dixboro United Methodist Church
- Emmanuel Lutheran Church
- Evangelical Friends
- First Baptist Church-Ypsilanti
- First Congregational Church of Ann Arbor
- First Congregational Church of Ypsilanti
- First Presbyterian Church of Ann Arbor
- First Presbyterian Church of Ypsilanti
- First United Methodist Church of Ann Arbor
- First United Methodist Church of Ypsilanti
- First Unitarian Universalist Church
- Grace Bible Church
- Holy Trinity Student Chapel
- Huron Hills Baptist Church
- Immanuel Baptist Church
- King of Kings Lutheran Church
- Knox Presbyterian Church
- Lord of Light Lutheran Church
- Memorial Christian Church
- Mt. Olive Baptist Church
- Northside Community Church
- Northside Presbyterian Church
- St. Andrew's Catholic Church-Saline
- St. Clare Episcopal Church
- St. Francis Catholic Church
- St. John the Baptist Catholic Church
- St. Joseph Catholic Church-Dexter
- St. Luke Episcopal Church
- St. Luke Lutheran Church
- St. Mark Lutheran Church
- St. Mary Student Chapel
- St. Paul Lutheran Church
- St. Thomas Catholic Church
- Second Baptist Church-Ypsilanti
- Transfiguration Catholic Church
- Trinity Evangelical Lutheran Church
- Unity Church of Ann Arbor
- Westminster Presbyterian Church
- Ypsilanti Free Methodist Church
- Ypsilanti Seventh Day Adventist
- Zion Lutheran Church

*Note: the above congregations have helped FID in 2002 with financial and/or volunteer support.*

# Friends In Deed Programs & Services

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## Clearinghouse Referrals

Friends In Deed provides information and appropriate referrals to clients for services provided by other agencies, and to congregations seeking help with requests that are coming to their offices. A How to Help seminar, outlining ways to assist the needy, is offered every fall to congregations, and a resource guide to community services is mailed twice yearly. Since its inception, 112 individuals have participated in the How to Help seminar, and 200 congregations have received the resource guide.

## Direct Financial Assistance

Financial help is provided from congregations, community resources, or from the FID Direct Assistance Fund for unmet basic needs, such as food, housing, and utility bills. Funds are also provided for health and employment related needs. These include transportation, childcare, clothing, prescriptions and medical needs. In 2002, FID assisted 1,852 families through our Help Line. In addition to information and referrals, we dispersed \$40,628 in direct assistance.

## Furniture Program

Under the direction of our Furniture Coordinator, FID operates a large furniture program that matches donors with needy families. Volunteers operate the furniture phone line and provide pick-up and delivery in cases where the recipient is not able to pick up on their own. 749 pieces of furniture were donated to clients in 2002.

## Volunteer Services

Congregational volunteers provide a wide variety of services on an emergency basis as the needs arise. Areas of assistance include:

- Home Repair Services – minor household repairs;
- Appliance Repair;
- Chore Services – shopping, errands, house cleaning;
- Transportation of individuals to appointments.

## Car Repair and Donation Program

With grant funds, minor car repairs are done for those who use their cars for transportation to work or doctor's appointments. FID is one of only three programs in Washtenaw County that provides funds for car repairs. FID also accepts donated cars. Cars are assessed by a mechanic before they are passed on to clients who need them for work. FID assisted 66 clients with car related requests in 2002.

## Annual Holiday Bed Drive

Funds are raised during the holiday season for the purchase of new beds for those in need in the community. Beds continue to top our furniture list as the most requested item. Beds are essential for focusing at school or performing well at work. 78 beds were purchased through our Holiday Bed Drive.



30 N. Washington St., Suite 30-B, Ypsilanti, MI 48197-2687

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