

**2003
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**Friends
In Deed
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Kirstin Jackson
Program Manager

JoAnna Barnes
Casework Manager
Furniture Coordinator

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Furniture Line:
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Administration Line:
(734) 485-7658

E-mail:
Friends-In-Deed@att.net

Website:
www.comnet.org/friends

FRIENDS  **IN DEED**

Washtenaw Area Social Ministries Network



**2003
ANNUAL
REPORT**

The Year In Review

THE YEAR 2003 was one of celebration for FID. We observed our 20th anniversary of being a bridge between congregations and people in need by:

- sending to our congregational network monthly emails highlighting our programs
- including articles about our history in each newsletter
- festively recalling early and recent accomplishments at our annual dinner.

More congregations than ever before used FID's screening services—another cause for celebra-

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tion. Making outreach to congregations a priority proved productive, and resulted in more congregational presentations.

We also celebrated more than 1,200 volunteer hours contributed during the year to express ongoing compassion, concern, and commitment to helping those in need. Many new volunteers joined the FID team. We were particularly pleased to add a volunteer furniture delivery coordinator, Judy Spike of Knox Presbyterian Church, who mobilized others to provide furniture delivery to needy clients.

A year of healthy finances ending in a modest surplus merits celebration. Hard work by board, staff and volunteers generated:

- welcome donations from “new” congregations and individuals
- a new grant from the Speckhard Knight Foundation
- a special fun and fundraising event at BD’s Mongolian Barbecue.

Assistance through our Car Repair and Donation Program grew by 71% (from \$4,800 in 2002 to \$8,200 in 2003) and thus helped more people have dependable essential transportation.

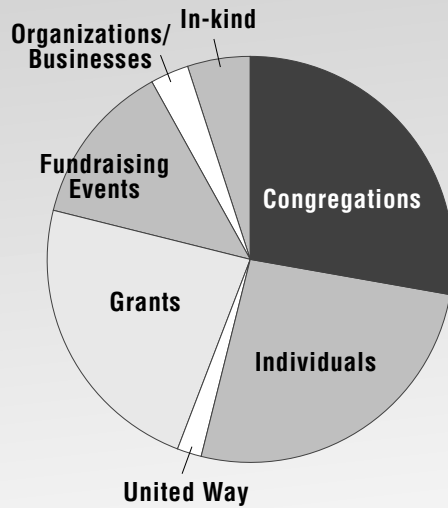
Joining new collaborations affirmed our tradition of working with other human service organizations to meet needs without duplicating services. One for emergency services contractors with the state’s Family Independence Agency appears particularly promising.

Tempering our celebration is the recognition that, after 20 years, the needs of those we serve persist and seem to increase. We celebrate supporters like you who enable us to extend your, and our, ability to be a friend in deed to those in need in Washtenaw County.

Blessings and Peace,

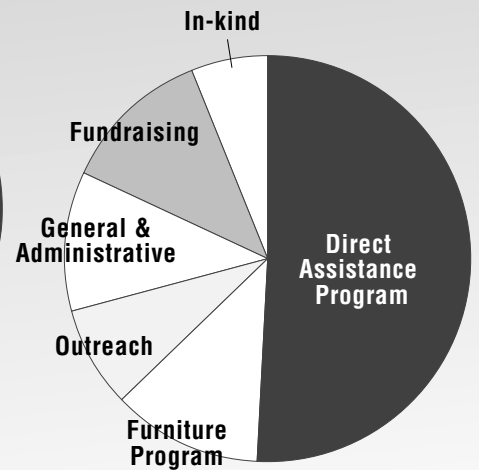
Malinda Waltz Helena Prince
President *Executive Director*

OUR DOLLARS AT WORK 2003



DONATIONS/CONTRIBUTIONS

Congregations	\$ 48,859	... 28%
Individuals	\$ 45,378	... 26%
United Way	\$ 3,885	... 2%
Grants	\$ 40,357	... 23%
Fundraising Events ...	\$ 23,512	... 13%
Organization/ Businesses	\$ 4,363	... 3%
In-kind	\$ 9,166	... 5%
Other	\$ 111	... 0%
Total Income	\$ 175,631	... 100%



EXPENDITURES

Direct Assistance Program	\$ 85,168	... 51%
Furniture Program	\$ 20,510	... 12%
Outreach	\$ 13,036	... 8%
General & Administrative	\$ 19,115	... 11%
Fundraising	\$ 19,536	... 12%
In-kind	\$ 9,166	... 6%
Total Expenditures ...	\$ 166,531	... 100%

Friends In Deed Statistical Overview

Description	2001	2002	2003
Intake Needs	1204	1006	835
Telephone Referrals	1086	1355	1428
Total Needs Requested	2290	2361	2263

Types of Needs

Money	465	495	487
Furniture	748	509	266
Other	26	18	82

Monies Disbursed

From Agencies	\$ 3,043	\$ 3,989	\$ 3,281
From Congregations	\$ 9,932	\$ 8,101	\$ 7,679
From FID	\$ 24,821	\$ 28,538	\$ 28,602
Total \$ Disbursed	\$ 37,796	\$ 40,628	\$ 39,562

Furniture/Appliances Disbursed

Items Disbursed	994	749	836
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Volunteer Hours

Office Volunteers	1106	1198	1237
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FRIENDS IN DEED

MISSION STATEMENT

Friends In Deed is an inter-faith volunteer organization that provides for needs of Washtenaw County residents that are not being met by other human service agencies. Friends In Deed provides information, referral, and screening services to congregations and agencies as well as resources to people in need.



Annual Holiday Bed Drive:
The FID Holiday Bed Drive provides many families with a restful place to sleep.



Direct Assistance:
This family is thankful for rental assistance to maintain their housing.



Volunteer Services:
This client smiles because of the refrigerator repair done by a FID volunteer.



Car Repair and Donation Program:
Work is now accessible, thanks to a FID car donation.



Furniture Program:
A thankful client shows her gratitude for the furniture she received.



Clearinghouse Services:
FID intern listens attentively to a call for help.

Friends In Deed Congregational Partners 2003

- Ann Arbor Christian Reformed Church
- Ann Arbor Friends Meeting House
- Beth Israel Congregation
- Bethlehem United Church of Christ
- Calvary Presbyterian Church
- Dixboro United Methodist Church
- Emmanuel Lutheran Church
- Evangelical Friends
- Fellowship Baptist Church
- First Baptist Church-Ypsilanti
- First Christian Church
- First Congregational Church of Ann Arbor
- First Congregational UCC of Ypsilanti
- First Presbyterian Church of Ann Arbor
- First Presbyterian Church of Ypsilanti
- First United Methodist Church of Ann Arbor
- First United Methodist Church of Ypsilanti
- First Unitarian Universalist Church
- Holy Trinity Student Chapel
- Huron Hills Baptist Church
- Immanuel Baptist Church
- King of Kings Lutheran Church
- Knox Presbyterian Church
- Lord of Light Lutheran Church
- London United Methodist Church
- Memorial Christian Church
- Mt. Olive Baptist Church
- New Hope Baptist Church
- North Prospect Baptist Church
- Northside Community Church
- Northside Presbyterian Church
- St. Andrew's Catholic Church-Saline
- St. Clare Episcopal Church
- St. Francis of Assisi Catholic Church
- St. John the Baptist Catholic Church
- St. Joseph Catholic Church-Dexter
- St. Luke Lutheran Church
- St. Mary Student Chapel
- St. Thomas Catholic Church
- Second Baptist Church-Ypsilanti
- Transfiguration Catholic Church
- Trinity Evangelical Lutheran Church
- Westminster Presbyterian Church
- West Side Methodist Church
- Ypsilanti Seventh Day Adventist
- Zion Lutheran Church

**The above congregations have helped FID in 2003 with financial and/or volunteer support.*

Friends In Deed Programs & Services

Clearinghouse Referrals

Friends In Deed provides information and appropriate referrals to clients for services provided by other agencies, and to congregations seeking help with requests that are coming to their offices. A How to Help seminar, outlining ways to assist the needy, is offered every fall to congregations, and a resource guide to community services is mailed twice yearly. Since its inception, 115 individuals have participated in the How to Help seminar, and 200 congregations have received the resource guide.

Direct Financial Assistance

Financial help is provided from congregations, community resources, or from the FID Direct Assistance Fund for unmet basic needs, such as food, housing, and utility bills. Funds are also provided for health and employment related needs. These include transportation, childcare, clothing, prescriptions and medical needs. In 2003, FID assisted 1,997 families through our Help Line. In addition to information and referrals, we dispersed \$39,562 in direct assistance.

Furniture Program

Under the direction of our Furniture Coordinator, FID operates a large furniture program that matches donors with needy families. Volunteers operate the furniture phone line and provide pick-up and delivery in cases where the recipient is not able to pick up on their own. 836 pieces of furniture were donated to clients in 2003.

Volunteer Services

Congregational volunteers provide a wide variety of services on an emergency basis as the needs arise. Areas of assistance include:

- Home Repair Services – minor household repairs;
- Appliance Repair;
- Chore Services – shopping, errands, house cleaning;
- Transportation of individuals to appointments.

Car Repair and Donation Program

With grant funds, minor car repairs are done for those who use their cars for transportation to work or doctor's appointments. FID is one of only three programs in Washtenaw County that provides funds for car repairs. FID also accepts donated cars. Cars are assessed by a mechanic before they are passed on to clients who need them for work. FID assisted 76 clients with car related requests in 2003.

Annual Holiday Bed Drive

Funds are raised during the holiday season for the purchase of new beds for those in need in the community. Beds continue to top our furniture list as the most requested item. Beds are essential for focusing at school or performing well at work. 90 beds were purchased through our Holiday Bed Drive.



30 N. Washington St., Suite 30-B, Ypsilanti, MI 48197-2687

Return Service Requested

Non-Profit Organization U.S. Postage PAID Permit No. 365 Ann Arbor, MI
