

## Foundation, Business & Organization Donors 2005

Angel Food Catering	Kiwanis Club of Ann Arbor
Ann Arbor Area Community Foundation	Kiwanis Club of Ypsilanti
Ann Arbor Bedding	Knights of Columbus Saline Council 6674
Ann Arbor Thrift Shop	Ladies Literary Club of Ypsilanti
Apex Foundation	Meijer
Bailes Pharmacy	Optimist Club of Ann Arbor
Bank of Ann Arbor	Pfizer Foundation
bd's Mongolian BBQ	Rotary Club of Ann Arbor North
Beacon Investment	Select Auto
Big George's	Speckhard-Knight Foundation
Home Appliance Mart	St. Vincent de Paul of St. Francis
BW-3 Pub & Grill	St. Vincent de Paul of St. John Conference
Church Women United of Ann Arbor	St. Vincent de Paul of St. Thomas
Church Women United of Ypsilanti	TCF Bank
Coach's Catastrophe Cleaning & Restoration Service	Thrivent for Lutherans
Cowan Slavin Foundation	Tios
Edwards Brothers	Tommark Inc.
Greater Michigan Plumbing and Mechanical Contractors	Value Self Storage
H.R. Peper & Associates	Vintage Financial Services
Inter-Faith Council of Congregations	West Hawk Industries
J.F. Ervin Foundation	Ypsilanti Thrift Shop
Kitchen Port	

## Congregational Partners 2005

Ann Arbor Christian Reformed Church	Immanuel Baptist Church
Ann Arbor Friends Meeting House	King of Kings Lutheran Church
Beth Israel Congregation	Knox Presbyterian Church
Bethlehem United Church of Christ	Lord of Light Lutheran Church
Calvary Presbyterian Church	Memorial Christian Church
Dexter Gospel Church	Mt. Olive Baptist Church
Dixboro United Methodist Church	Northside Community Church
Emmanuel Lutheran Church	St. Andrew Catholic Church-Saline
Evangelical Friends Church	St. Clare Episcopal Church
First Baptist Church-Ypsilanti	St. Francis of Assisi Catholic Church
First Christian Church	St. John the Baptist Catholic Church
First Congregational Church of Ann Arbor	St. Joseph Catholic Church-Dexter
First Congregational UCC of Ypsilanti	St. Luke Lutheran Church
First Presbyterian Church of Ann Arbor	St. Mary Student Chapel
First Presbyterian Church of Ypsilanti	St. Thomas Catholic Church
First Unitarian Universalist Church	Second Baptist Church-Ypsilanti
First United Methodist Church of Ann Arbor	Trinity Lutheran Church
First United Methodist Church of Ypsilanti	Transfiguration Catholic Church
Holy Trinity Student Chapel	Unity of Ann Arbor
Huron Hills Baptist Church	Ward Presbyterian Church-Northville
	West Side Methodist Church
	Westminster Presbyterian Church
	Ypsilanti Seventh Day Adventist
	Zion Lutheran Church

## 2005 Board of Directors

Dana Underwood  
*President*

Bruce Edwards  
*Vice-President*

Alvin Rudisill  
*Treasurer*

Barbara Miller  
*Secretary*

Michael Blau  
Ann Bogits

Bob Burandt

Peter Collins  
*(Deceased)*

James Johnson

Allen Sherzer

Bob Stevenson

Josephine Taylor

Malinda Waltz

## Friends In Deed Staff

Helena Prince  
*Executive Director*

JoAnna Barnes  
*Casework Manager*

Mary Dekker  
*Casework Manager (11/05-present)*

Sharon Giuffre  
*Furniture Coordinator (7/05-present)*

Kirstin Jackson  
*Program Manager Furniture Coordinator (1/05-6/05)*

Help Line:  
(734) 484-4357

Furniture Line:  
(734) 484-7607

Administration Line:  
(734) 485-7658

E-mail:  
Friends-In-Deed@att.net

Website:  
www.comnet.org/friends

# FRIENDS IN DEED

Washtenaw Area Social Ministries Network

# 2005 ANNUAL REPORT

Dear Friends,

We recently received a heartfelt thank you note that said, "Thanks for helping me and being there for me in my time of need. You all were so good to me. God bless you!" For those who call Friends In Deed, we provide not only a helping hand, but a listening ear and a concern for the whole person.

Our 2005 Annual Report highlights Friends In Deed's efforts on behalf of the most vulnerable in our community, those who might otherwise have fallen through the cracks. We are truly blessed to be able to assist so many of our neighbors in their time of need. We have helped people maintain their housing, move out of homelessness, avoid utility shut-offs, and acquire much needed furniture free of charge. We have also helped people get to their jobs, meet their medical needs, pay their daycare bills and meet other needs that are critical to their health and well-being. Friends In Deed has been able to respond to those in crisis through God's help and the support of friends like you. Thank you for your help and may God continue to bless our efforts.

Helena Prince  
*Executive Director*

Dana Underwood  
*Board President*

## FRIENDS IN DEED

30 N. Washington St., Suite 30-B, Ypsilanti, MI 48197-2687

Return Service Requested

Non-Profit  
Organization  
U.S. Postage  
PAID  
Permit No. 365  
Ann Arbor, MI

## 2005 Highlights:

### Furniture Program

- The Furniture Program was expanded through the purchase of a delivery truck and the addition of a part-time Furniture Coordinator.
- New furniture volunteers were added to provide delivery and office help.
- FID joined a community effort to aid Hurricane Katrina evacuees.
- Those receiving and donating furniture reached an all time high.

### Help Line

- A consistent level of service was provided for those facing unmet emergency needs—despite the loss of state funds.
- Additional funding to meet needs was secured from congregations, individuals, foundations and businesses.
- Another Casework Manager was added to meet the continued high level of requests.

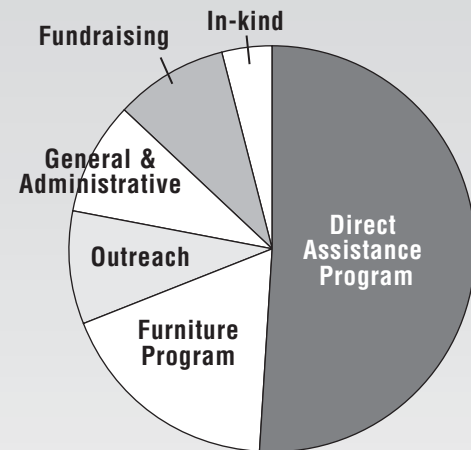
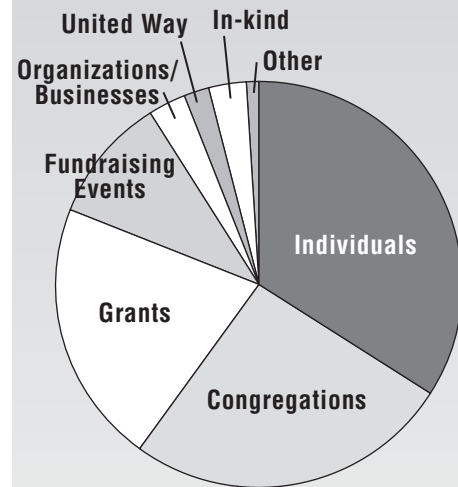
### Congregational Outreach

- Services to congregations assisting those in need were enhanced through personal visits, phone calls, emails and mailings.
- A congregational database was established to more efficiently maintain an accurate information record of county congregations for FID use.

### Other Highlights

- The Joan E. Hall Memorial Furniture Delivery Fund was established in memory of a devoted furniture volunteer. Funds collected continue to be used for the expansion of the furniture program.
- An inheritance was received from the Estate of Stanley L. Harbison, a founder, long-time board member and past president of Friends In Deed.
- New business partnerships were formed with the launching of our first business partnership campaign.

# OUR DOLLARS AT WORK 2005



**DONATIONS/CONTRIBUTIONS**

Individuals*	\$ 74,650	34%
Congregations	\$ 56,929	26%
Grants†	\$ 45,710	21%
Fundraising Events	\$ 22,268	10%
Organization/Businesses	\$ 6,466	3%
United Way	\$ 4,896	2%
In kind	\$ 7,807	3%
Other	\$ 1,904	1%
<b>Total Income</b>	<b>\$ 220,630</b>	<b>100%</b>

**EXPENDITURES**

Direct Assistance Program	\$ 94,328	51%
Furniture Program	\$ 33,022	18%
Outreach	\$ 16,266	9%
General & Administrative	\$ 16,462	9%
Fundraising	\$ 17,097	9%
In kind	\$ 6,997	4%
<b>Total Expenditures</b>	<b>\$ 184,172</b>	<b>100%</b>

\*Individual income includes a bequest of \$15K that was transferred to the investment account as a quasi-endowment and \$13,100 that are memorial donations restricted for the furniture program.  
 †Grant income includes \$6,753 which is restricted for the furniture program use in 2006.

## Friends In Deed Statistical Overview

### Description

Intake Needs	1136
Telephone Referrals	1232
<b>Total Needs Requested</b>	<b>2368</b>

### Types of Needs

Money	496
Furniture	497
Furniture Delivery	105
Other	38

### Monies Disbursed

From Agencies	\$ 8,910
From FID	\$ 33,203
<b>Total \$ Disbursed</b>	<b>\$ 42,113</b>

### Furniture/Appliances Disbursed

Items Disbursed	1,909
-----------------	-------

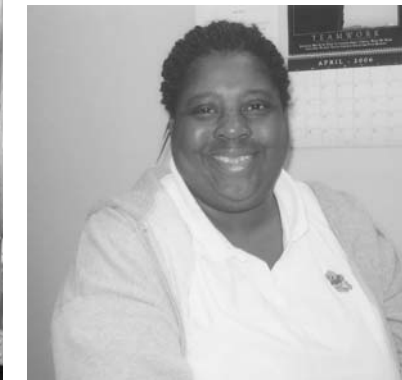
# FRIENDS IN DEED

## MISSION STATEMENT

Friends In Deed is an inter-faith volunteer organization that provides for needs of Washtenaw County residents that are not being met by other human service agencies. Friends In Deed provides information, referral and screening services to congregations and agencies as well as resources to people in need.



*Ann Arbor Christian Reformed volunteers use the FID truck to transport furniture and move clients.*



*Gratitude is expressed for FID's assistance in an emergency.*



*A happy family receives much needed furniture at the FID warehouse.*



*Pastor Randy and Peg Shannon make use of the Resource Guide in their partnership with FID.*



*A donated car provides a way to get to work.*

## Programs & Services:

### Congregational Services

Information, referral and screening services are provided to congregations seeking to help those in need. A "How to Help" seminar provides guidelines on how to assist, a *Resource Guide to Community Services* is mailed twice yearly and an email network provides resource information and client alerts. Since its inception, 150 individuals have participated in the "How to Help" seminar and over 200 congregations have received the resource guide.

### Direct Assistance Program

Information, referral and financial help are provided for unmet basic needs that are critical to a person's health and well-being. In 2005, FID assisted 1,766 families through the Help Line with information, referral and more than \$42,000 in direct assistance.

### Volunteer Services

Appliance repair, transportation to critical appointments, chore services and minor household repairs are provided on an emergency basis as volunteers are available.

### Transportation/Car Repair Program

Minor car repairs, other transportation-related needs and the occasional donation of a vehicle are provided for those requiring transportation to maintain employment or for medical reasons. FID assisted 84 clients with car related requests in 2005.

### Furniture Program

Donated, good-condition furniture/appliances are provided to low-income households. Items are picked up by clients from donors' homes or the warehouse or are delivered by volunteers using their own vehicles or the FID truck. During the winter holiday season, FID collects funds for the Annual Holiday Bed Drive to purchase new mattresses and box springs for those in need. More than 1,900 pieces of furniture and appliances were donated to clients in 2005.